**Patient Survey Results June 2025**

The practice has conducted a patient survey in-house. 250 surveys were given out. The findings were as follows: -

**Positive**

* 100% patients found the surgery pleasant and welcoming
* 98% found the reception team polite and courteous
* 0.8% Clinician explained the problem and treatment

**Negative**

* 4.8% found issues with the touch screen
* 33.6% found they could not speak to a doctor/nurse on the same day

**Actions**

* Address issues with touchscreen-issue resolved
* Foward information to patient to appropriate service for urgent same day calls.